# ESM

**Enterprise Solutions & Management Corporation**

**Founded in 2012**
**Minority Owned**

**SBA-Certified**
**Woman-Owned Small Business (WOSB)**
**8(a)**

**ISO 9001:2015**
**ISO/IEC 20000**
**ISO/IEC 27001**

**NAICS Codes**

| | | |
|---|---|---|
| 541519 | 541490 | 541512 |
| 518210 | 541511 | 541513 |
| 541330 | 541611 | 541618 |
| 541690 | 561110 | |

**DUNS 079151941**
**CAGE CODE 6ZYE9**
**UEID SNJ2J544HC66**

**Prime Contract Vehicles**
**Navy Seaport-NXG**
**GSA MAS**
**PBGC Enterprise Governance IT Support Services BPA**
**IMCS IV IDIQ**
**DOC CATTS IDIQ**
**DOJ SD BPA**
**DLA JETS 2.0 8a|SB**

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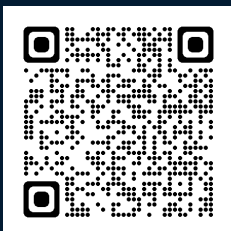
# Capabilities and Services

**Information Technology (IT) Governance**—Sound governance provides the foundation for any organization to achieve visibility into and effectively manage investments in the people, processes, and technology that enable successful mission execution. ESM can help you identify and implement an IT Governance framework that meets your organization's needs. From strategic IT investment management to robust lifecycle and project management practices, let our trained Program Management Professional (PMP)-certified managers and practitioners help you achieve your IT Governance goals.

**Engineering & Architecture**—Whether you're just starting to think about IT modernization or you have a current technical challenge, ESM's team of technical subject matter experts can help you plan for and design the right technical solutions. Our holistic approach incorporates cybersecurity throughout, considers the benefits of cloud technologies, and leverages advances in machine learning and artificial intelligence as appropriate. We'll thoroughly analyze your requirements to deliver secure solutions that maximize your IT investment, enhance efficiency and productivity, and promote interoperability, while encouraging innovation and creativity.

**Cybersecurity**—ESM's cybersecurity professionals stay abreast of the rapidly changing threatscape and adversarial tactics, techniques and procedures that target an organization's entire information environment. Our team provides cybersecurity expertise that can be fully integrated into the system development lifecycle (SecDevOps), as well as 24x7 Security Operations Center (SOC) support for active monitoring, incident handling, and incident response. We can help you implement a FISMA-compliant cybersecurity risk management framework that enables you to make informed risk decisions based on your organizational risk tolerance.

**IT Support Services**—For ESM, IT Support Services and Customer Relationship Management (CRM) go hand-in-hand. We leverage ITIL, PMBOK, and agile principles, and employ IT Service Management (ITSM) processes and supporting technologies such as ServiceNow and Remedy. It's our goal to ensure customers have access to the hardware, software, systems and applications they need to do their jobs, and provide insight into the user experience through data analytics to enable proactive customer support and effective service delivery.

**SBA**
U.S. Small Business Administration
**8(a) CERTIFIED**

**SBA**
U.S. Small Business Administration
**WOSB CERTIFIED**

# Enterprise Solutions & Management Corporation
## Empower • Engage • Excel

## Empowering our People, Engaging our Customers, Delivering Excellence

Founded in 2012, ESM is a Minority, SBA-Certified Woman-Owned Small Business (WOSB), and SBA-Certified 8(a) company.  Based in Northern Virginia, ESM has over 80 employees supporting clients around the world (CONUS/OCONUS).  With 90% of our employees holding active Secret, TS or TS/SCI security clearances, and a Top Secret Facility Clearance, we're prepared to support your most sensitive and mission-critical needs.

### IT Governance

- IT Investment / Portfolio Management
- Program / Project Management Support
- Strategic Planning
- Capability Roadmaps
- IT / IA Policy & Governance
- Enterprise & Cybersecurity Risk Management
- Knowledge Management

### Engineering & Architecture

- Enterprise Architecture
- Cloud Architecture & Migration Planning
- Full Lifecycle Software Development
- Systems Engineering
- Business Process / Workflow Automation

### Cybersecurity

- Vulnerability Assessment & Management
- Assessment & Authorization
- Cybersecurity Operations
- Security Control Implementation
- Access Control—
  - Role Based
  - Multi-Factor Authentication
- Data Encryption—
  - Data in Transit
  - Data at Rest
  - Messaging
- Host Based & Perimeter Defense Systems
- ISSO/ISSM Support

### IT Support Services

- Service Desk
- End User Services
- IT Service Management
- Customer Relationship Management
- Configuration Management
- Asset Management
- Network Operations
- Operations & Maintenance Support
- System/Server/Database Administration
- Backup & Recovery
- DR & Contingency Planning
- Audio Visual & VTC
- Cloud Computing
- Mobile Device Management

## Customers
**Defense Information Systems Agency * Commander Navy Region Japan * Commander, Naval Air Force, U.S. Pacific Fleet**
**U.S. Naval Academy * Marine Corps Logistics Command * U.S. Air Force National Capitol Region**
**U.S. Army Regional Cyber Center * U.S. Army Netcom * White Sands Missile Range**
**Pension Benefit Guaranty Corporation * Department of Commerce**
**Department of Justice * Department of Education**

**DES**

**ESM is Managing Partner of Direct Enterprise Solutions LLC (DES)**
**SBA-Approved Mentor-Protégé Joint Venture between ESM (Protégé) and DirectViz Solutions LLC (Mentor)**
## Prime Contract Vehicles
**GSA MAS with HACS SIN in all five subgroups * USMC ISTC BAN IDIQ**
**OASIS+ SB|WOSB * Polaris SB**

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